Return & Refund Policy



Thank You for your purchase of a **HuFriedyGroup product**. If you are not entirely satisfied with your purchase, we are here to help.

RETURNS

Unused, unsterilized items in their original packaging* may be returned for a full refund within 30 days of purchase.

Returns should be sent back to your dealer partner, the party responsible for your billing of the returned item(s).

Your return must be accompanied by a receipt that includes the original invoice number, date of purchase, part code(s) and quantities purchased.

REFUNDS

Once your item is received it will be inspected and if approved, your dealer partner will issue a refund.*

SHIPPING

You will be responsible for paying shipping costs for returning your item. Shipping costs are non-refundable.

CONTACT US

If you have any questions on how to return your item, contact HuFriedyGroup Customer Care at 800-483-7433.

HuFriedyGroup Guarantee

Any HuFriedyGroup product that fails as a result of material defect or poor workmanship will be repaired or replaced at no charge. HuFriedyGroup cannot be responsible for the performance or replacement of any HuFriedyGroup instrument that has been tampered with, modified, retipped, or refitted in any manner. See HuFriedyGroup.com for full product warranty details.

All non-Hu-Friedy items will be returned at office expense. Note: Products with normal wear from usage are not eligible for refund. *Made to Order items are not eligible for refund or exchange.

All company and product names are trademarks of Hu-Friedy Mfg. Co., LLC, its affiliates or related companies, unless otherwise noted. Marks not registered in all jurisdictions. Hu-Friedy.com

©2026 Hu-Friedy Mfg. Co., LLC. All rights reserved. 2503

HuFriedyGroup
The Best In Practice