

# REPAIRS & REPLACEMENT INFORMATION

| END USER & DEALERS

## FOR QUICK PROCESSING:

- A. Complete the information below and fill in page 2 with the quantity of services desired.
- B. Call **1-888-TecTech (1-888-832-8324)** to obtain your *Return Communication Number* and enter it below or email us at [serviceandrepairs@hu-friedy.com](mailto:serviceandrepairs@hu-friedy.com).

#

- C. In the event that there are instruments that can't be repaired, please check one of the following preferences:

Auto Replace – do not need to be advised of replacements & charges.

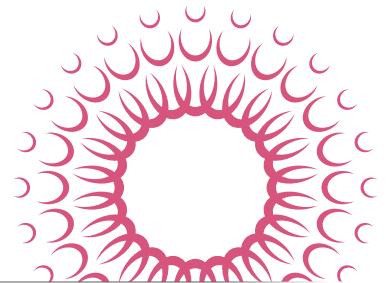
Contact with estimate before proceeding with any replacements.

## PACKAGE:

- Please use proper packaging materials to prevent damage or poke through during shipment
- Signature-required shipment highly recommended.
- OSHA regulations and state health laws mandate that all returned instruments be cleaned and heat-sterilized prior to shipping.
- Print this completed form and send along with your instruments

## SHIP TO:

**Hu-Friedy Mfg. Co., LLC**  
**ATTN: Technical Services**  
**3232 N. Rockwell St.**  
**Chicago, IL 60618**



## IN ORDER TO PROCESS YOUR INSTRUMENTS, PLEASE COMPLETE SECTIONS 1, 2, & 3 BELOW:

### 1. YOUR INFORMATION

DOCTOR \_\_\_\_\_

ADDRESS \_\_\_\_\_

CITY/STATE/ZIP \_\_\_\_\_

CONTACT NAME \_\_\_\_\_

#### COMMUNICATION PREFERENCE:

TELEPHONE            -            -

EMAIL \_\_\_\_\_

MOBILE/TEXT #       -            -

FAX                    -            -

### 2. PREFERRED BILLING METHOD

CREDIT CARD – A HU-FRIEDY TECHNICAL CARE SPECIALIST WILL CONTACT YOU FOR CREDIT CARD INFORMATION AT TIME OF ORDER

DEALER \_\_\_\_\_

DEALER \_\_\_\_\_

BRANCH \_\_\_\_\_

CITY/STATE/ZIP \_\_\_\_\_

TELEPHONE            -            -

#### HU-FRIEDY GUARANTEE

Any Hu-Friedy product that fails as a result of material defect or poor workmanship will be repaired or replaced at no charge. Hu-Friedy cannot be responsible for the performance or replacement of any instrument that has been tampered with, modified, retipped or refitted in any manner.

\*All non-HU-FRIEDY items will be returned at office expense. NOTE: Products with normal wear from usage are not eligible for warranty replacement.

SIGNATURE

DATE

Your signature represents approval for the repair charges as listed on the calculator estimate on the next page.

# SHARPENING & REPAIR PRICING CALCULATOR

## 3. INSTRUMENT TYPE & QUANTITY FOR SERVICE/REPAIR

PRODUCT CATEGORY	SERVICE/REPAIR	MSRP	QTY	EXTENDED COST
Cassettes	Repair IMS Latches			\$
Diagnostic	Repair Dressing Pliers			\$
Diagnostic	Sharpen DE Explorer			\$
Diagnostic	Sharpen SE Explorer			\$
Endodontic	Repair Endo Pliers			\$
Endodontic	Repair Rubber Dam Forceps			\$
Endodontic	Repair Rubber Dam Punch			\$
Hinged	Repair Forceps			\$
Hinged	Repair Hemostats			\$
Hinged	Repair Needle Holder Standard			\$
Hinged	Repair Castro Needle Holder			\$
Hinged	Repair Standard Carbide NH			\$
Hinged	Repair Olsen Hager Carbide NH			\$
Hinged	Repair Rongeur, Single Action			\$
Hinged	Repair Rongeur, Double Action			\$
Hinged	Sharpen Nipper			\$
Hinged	Sharpen Ronguer			\$
Hinged	Sharpen Scissors			\$
Hinged	Sharpen Scissors Carbide			\$
Operative	Sharpen DE Amalgam Carver			\$
Operative	Sharpen DE Cavity Prep			\$
Operative	Sharpen DE Wax Carver/Spatula			\$
Operative	Sharpen SE Wax Carver/Spatula			\$
Orthodontic	Repair Wire Bending Standard			\$
Orthodontic	Sharpen HF Ortho Cutters			\$
Scaler Accessories	Replace Stone-Clip, Guideplate			\$
Scaler Accessories	Replace Stone-Clip, Guide & Bottom Plate			\$
Scaler Accessories	Replace Stone-Clips, Guides, Outer Casing			\$
Scalers	Sharpen DE Scaler			\$
Scalers	Sharpen SE Scaler			\$
Surgical Accessories	Repair Aspirator			\$
Surgical Accessories	Repair Aspirator Tips			\$
Surgical Accessories	Repair Irrigating Syringe			\$
Surgical Accessories	Repair Mallet			\$
Surgical Accessories	Repair Mouth Gag			\$
Surgical Accessories	Repair Retractor			\$
Surgical Accessories	Sharpen DE Bone File			\$
Surgical Accessories	Sharpen SE Chisel			\$
Surgical Accessories	Sharpen DE Surgical Curette			\$
Surgical Accessories	Sharpen SE Surgical Curette			\$
Surgical Accessories	Sharpen Elevator			\$
Surgical Accessories	Sharpen BDSC Knife Tip			\$
Surgical Accessories	Sharpen DE Knife			\$
Surgical Accessories	Sharpen SE Knife			\$
Surgical Accessories	Sharpen DE Periosteal			\$
Surgical Accessories	Sharpen SE Periosteal			\$
Power – Magnetostrictive	Ultrasonic Insert Repair			\$
Power – Magnetostrictive	Swerv 3 Repair*			
Power – Piezo	Symmetry IQ Repair*			

\*Based upon evaluation.

<b>TOTAL UNITS:</b>	<input type="text"/>	<b>TOTAL ESTIMATED COST:</b>	\$ <input type="text"/>
---------------------	----------------------	------------------------------	-------------------------