

# RETURNS, REPAIRS, REPLACEMENT INFORMATION

| SCHOOLS

## FOLLOW THE BELOW THREE EASY STEPS

### 1. YOUR INFORMATION

SCHOOL NAME \_\_\_\_\_

DEPARTMENT ADDRESS \_\_\_\_\_

CITY/STATE/ZIP \_\_\_\_\_

CONTACT NAME \_\_\_\_\_

TELEPHONE \_\_\_\_\_

FAX \_\_\_\_\_

EMAIL \_\_\_\_\_

### RETURN COMMUNICATION NUMBER:

Call **1-888-832-8324** for your Return Communication Number and enter it below.

# \_\_\_\_\_

### SHIP TO ADDRESS:

ADDRESS \_\_\_\_\_

CITY/STATE/ZIP \_\_\_\_\_

### 2. WHAT ARE YOU RETURNING?

QUANTITY	HU-FRIEDY PRODUCT CODE	SERVICE NEEDED (Attach separate sheet if necessary)

### 3. HOW TO BILL YOU

- Fax, email or call with a quote of repair charges at this number:

\_\_\_\_\_

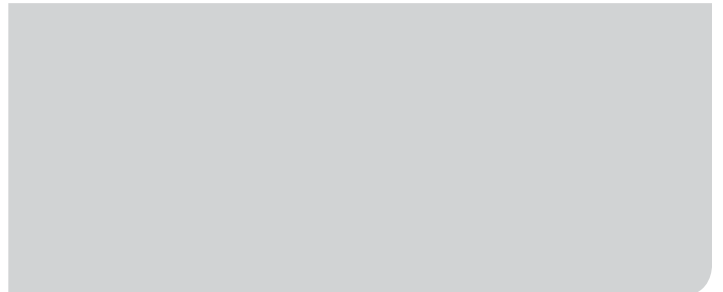
Attn: \_\_\_\_\_

- Do not need to be advised of repair charges.

P.O.# \_\_\_\_\_

Authorizing Signature: \_\_\_\_\_

### FOR INTERNAL USE ONLY



### HU-FRIEDY GUARANTEE

Any Hu-Friedy product that fails as a result of material defect or poor workmanship will be repaired or replaced at no charge. Hu-Friedy cannot be responsible for the performance or replacement of any instrument that has been tampered with, modified, retipped or refitted in any manner.

\*All non-HU-FRIEDY items will be returned at your expense. Note: Products with normal wear from usage are not eligible for warranty replacement.

# RETURNS, REPAIRS, REPLACEMENT INFORMATION

## | END USER & DEALERS

### FOR QUICK PROCESSING:

A. Call **1-888-TecTech (1-888-832-8324)** for your Return Communication Number and enter it below.

#

B. Please Check One:

- Do not need to be advised of repair/replacement charges.
- Call with estimate before proceeding with any repairs/replacements.

### PACKAGE:

- Please cushion the products to prevent damage during shipment.
- Signature-required shipment highly recommended.
- OSHA regulations and state health laws mandate that all returned instruments be cleaned and heat-sterilized prior to shipping.

### SHIP:

**Hu-Friedy Mfg. Co., LLC**  
**ATTN: Technical Services**  
**3232 N. Rockwell St.**  
**Chicago, IL 60618**

## FOLLOW THE BELOW THREE EASY STEPS

### 1. YOUR INFORMATION

DOCTOR \_\_\_\_\_  
 ADDRESS \_\_\_\_\_  
 CITY/STATE/ZIP \_\_\_\_\_  
 CONTACT NAME \_\_\_\_\_  
 TELEPHONE \_\_\_\_\_  
 FAX \_\_\_\_\_  
 EMAIL \_\_\_\_\_

### 2. DEALER INFORMATION

DEALER \_\_\_\_\_  
 BRANCH \_\_\_\_\_  
 CITY/STATE/ZIP \_\_\_\_\_  
 TELEPHONE \_\_\_\_\_

### 3. WHAT ARE YOU RETURNING?

QUANTITY	HU-FRIEDY PRODUCT CODE	HU-FRIEDY USE ONLY	ADDITIONAL COMMENTS

**SIGNATURE** \_\_\_\_\_ **DATE** \_\_\_\_\_

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